

User Research Script - Get to know the User

1 Starting

Rationale: Understanding if the user is a power user or average user. How they use Tor, if they use Tor with VPN, what browser and VPNs do they use and what for.

2 Intro

Hello! Thank you for taking the time to allow us to interview you. We are testing the \$PRODUCT, and this time we are going to research \$NAME-RESEARCH-PLAN. It is different from what you have been using/seeing before, so it will be helpful if you could think aloud and say thoughts as they occur.

3 Questions

Q1 Have you used Tor before? If so, how often?

☐ Yes ☐ No

Usage amount:

☐ everyday ☐ once a week ☐ once a month ☐ occasionally or in specific situation
☐ this is my first time using Tor

Q1.2 What do you use Tor for?

Q2 Do you use a VPN? If so, how often?

☐ Yes ☐ No

Usage amount: ☐ everyday ☐ once a week ☐ once a month ☐ occasionally or in specific situation

Q2.1 What VPN do you use? Do you use Tor with VPN?

Q3 Do you separate your activities between browsers?

Q4 How much do you think you need privacy and security for your online activities?

☐ 5 - strongly agree ☐ 4 - agree ☐ 3 - some ☐ 2 - disagree ☐ 1 - strongly disagree